

## Changes to the Exception Process including Negative Pressure Wound Therapy (NPWT)

Effective July 31, 2021, if you require a wound related product that is not on the approved product list July 2021, the request will go to the HANS wound consultants who will collaborate with you about the request. The consultants will decide to approve or deny the request.

The consultant can be contacted at [WoundCare@healthassociation.ns.ca](mailto:WoundCare@healthassociation.ns.ca) to begin the discussion around the product request. Decisions to support exceptions will be made based on best practice recommendations.

Once discussed, **the consultant will complete the exception form** and send it to your facility through secure transfer, which can be kept with your records and sent with your monthly wound care invoices to DHW. The product approval period will be assigned on the form by the consultant.

Please discuss with your consultant if additional coverage is required, it is important to reach out to the consultant prior to the approval end date. Use of products beyond approval end date may not be covered by DHW.

The exception form process will also be used for NPWT.

The following questions may be asked by Consultant during your discussion.

- Were products on the approved product (July 2021) list used?
- What products were used?
- How long were they used?
- What was the outcome?
- Rationale for new product.
- What is the goal of the wound?-Is the wound Healable/Maintenance/Non-Healable?