

# Home Care Network: Updates 2018-2019

May 28<sup>th</sup>, 2019

Helen Marsh & Jeff Densmore, Co-Chairs



# Home Care Network

## Who We Are

- Representatives from 19 public & private agencies from across NS
- Meet 4 times per year
  - Teleconferences between meetings
- Purpose:  
A meaningful vehicle to come together to discuss issues of common concern, respond to & proactively address issues impacting the provision of home care.
- Chairs:
  - Helen Marsh, New Waterford Home Care
  - Jeff Densmore, VON



# Highlights 2018-2019

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- Held provincial Skype session with NHSA to discuss home care service provision challenges
  - Future sessions being planned for the fall to maintain communication link
  - Next Session Topic: Care Coordinators to provide insight into their work, challenges etc.
- RN & LPN College Joint Practice Guidelines modified to address problematic language associated with the application of medicated creams and ointments by CCA's
  - Education session regarding the interpretation & application of the guidelines

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- HCN Strategic Planning Session
  - Re-affirm our identity – Network is a strong and influential voice
  - Re-energize ourselves – Easy to get bogged down in challenges
  - Re-focus our work – Continue the day to day work but also focus on the future, sustainability & innovation
- Strategic Priorities
  - Leverage our power
  - Collaborate & build stronger relationships
  - Educate ourselves & others
  - Guide the future of Home Care

# Highlights 2018-2019

## Performance Based Contracts

- Existing Home Care contracts have been extended to 2022.
- Ongoing work related to the development of appropriate KPI's:
  - Working with DHW/NSHA to overcome some of the ongoing challenges with definitions/collection
  - DHW presented initial KPI results at Workshop on May 24 indicating:
    - KPI's supporting the identification of larger system issues
    - Positive conversations with agencies surrounding resolutions



# Highlights 2018-2019

## On the Horizon

- Leverage & Participate in ongoing work related to recruitment and retention challenges faced by sector
- Continue collaborative efforts with Continuing Care Council regarding Positive Attendance Committee
- Participation and support for the implementation of the Workplace Safety Action Plan



Thank You!