

# HOME CARE NETWORK UPDATES

October 16, 2017

PRESENTED BY:



# ABOUT HCN

- Representatives from 18 public & private agencies from across NS
- Meet 4 times per year
- Purpose:  
A meaningful vehicle to come together to discuss issues of common concern, respond to & proactively address issues impacting the provision of home care.
- Chairs:
  - Helen Marsh, New Waterford Home Care
  - Greg McKim, CBI We Care



# 2015-2016 PRIORITIES

- Future Model of Home Care
  - Framework was developed to support a strategic & consistent provincial approach to achieving efficient, sustainable & high quality home care services.
  - Framework's intent was to have principles & standards to be used as a guide by each zone as they further develop & structure themselves.
- Future Model work placed on hold following discussion with DHW
- Network focused efforts on top 3 priorities for agencies going forward



# 2016-2017 PRIORITIES

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# HCN WORKING GROUPS

## Cancelled Visit Fee Policy

- Existing policy was too detailed & prescriptive consequently creating challenges with operationalizing the policy
- Recommended revisions:
  - Roles & responsibilities
  - Consistency of definition
  - Management of cancelled visits
  - Expansion of policy to include investigational visits
  - Easing the administrative burden associated with enforcing fee policy
  - Phased approach to implementation



# HCN WORKING GROUPS

## HHR Working Group

- Part of larger sector wide working group aimed at dealing with some of the current HR issues

## Medicated Creams & Ointments Working Group

- Goal: determine whether a provincial approach to the application of medicated creams & ointments is feasible/practical
- Purpose: support an increase in the number of agencies providing this service
- Currently working on what “support“ looks like & the necessary resources



# INFORMATION SESSIONS

- WCB – Current rates & rate setting practices in the HC sector
- Aware-NS - Safety Action Plan
- Accreditation Canada & CARF Canada
- Group Benefits Presentations
  - Preston and Associates Insurance Services Inc.
  - Health Association Nova Scotia



## NEXT STEPS

- Continue work on 2017 priorities
  - Revisit SAG with NSHA
  - Continue working with DHW regarding KPI & contract issues
- Identify any new priorities for 2018
- Continue collaborative efforts with Continuing Care Council regarding Collective Impact





QUESTIONS?  
COMMENTS?